

## PRESS AND MEDIA POLICY

### 1 INTRODUCTION

1.1 The purpose of this policy is to define the roles and responsibilities within the Council for working with the media and deals with the day-to-day relationship between the Council and the media.

1.2 It is not the intention of this policy to curb freedom of speech or to enforce strict rules and regulations. Rather, it provides guidance on how to deal with issues that may arise when dealing with the media.

### 2 KEY AIMS

2.1 The Council is accountable to the local community for its actions, and this can only be achieved through effective two-way communications. The media – press, radio, TV, internet – are crucially important in conveying information to the community so the Council must maintain positive, constructive media relations and work with them to increase public awareness of the services and facilities provided by the Council and to explain the reasons for policies and priorities.

2.2 It is important that the press have access to the Clerk/ Members and to background information to assist them in giving accurate information to the public. To balance this, the Council will defend itself from any unfounded criticism and will ensure that the public are properly informed of all the relevant facts using other channels of communication if necessary.

### 3 THE LEGAL FRAMEWORK

3.1 The law governing communications in local authorities can be found in the Local Government Acts 1986 and 1988. The Council must also have regard to the governments Code of Recommended Practice on Local Authority Publicity.

3.2 The Parish Council's adopted Standing Orders should be adhered to.

### 4. CONTACT WITH THE MEDIA

4.1 The Clerk and Members should always have due regard for the long-term reputation of the Council in all their dealings with the media.

4.2 Confidential documents, reports, papers, and private correspondence should not be leaked to the media. If such leaks do occur, an investigation will take place to establish who was responsible and appropriate action will be taken.

4.3 When the media wish to discuss an issue that is, or is likely to be, subject to legal proceedings then advice should be taken from the Council's solicitor before any response is made. Whenever possible any

information given to the press shall be given in writing so as not to leave interpretation open to misunderstanding and misreporting.

4.4 There are several personal privacy issues for the Clerk and Members that must be handled carefully and sensitively. These include the release of personal information, such as home address and telephone number (although Member contact details are in the public domain); disciplinary procedures and long-term sickness absences that are affecting service provision. In all these and similar situations, advice must be taken from the Clerk before any response is made to the media.

4.5 When responding to approaches from the media, the Clerk or the Chairman are authorised to contact the media.

4.6 Statements made by the Chairman and the Clerk should reflect the Council's opinion.

4.7 Other Councillors can talk to the media but must ensure that the opinions given were their own and not necessarily those of the Council.

4.8 There are occasions when it is appropriate for the Council to submit a letter, for example to explain important policies or to correct factual errors in letters submitted by other correspondents. Such letters should be kept brief and balanced in tone and correspondence should not be drawn out over several weeks. All correspondence must come from the Clerk.

## 5 ATTENDANCES OF MEDIA AT COUNCIL MEETINGS

5.1 The Local Government Act 1972 requires that agendas, reports, and minutes are sent to the media on request.

5.2 The media are encouraged to attend Council meetings and seating, and workspace will be made available.

5.3 Any filming or taping of Council proceedings by the media must be with prior notice to the Clerk and Chairman of the meeting (see Standing Orders).

## 6 PRESS RELEASES

6.1 The purpose of a press release is to make the media aware of a potential story, to provide important public information or to explain the Council's position on a particular issue. It is the responsibility of the Clerk and Members to look for opportunities where the issuing of a press release may be beneficial.

6.2. The Clerk or any Member may draft a press release, however they must all be issued by the Clerk in order to ensure that the principles outlined in section three (Legal Framework) are adhered to, that there is consistency of style across the Council and that the use of the press release can be monitored.

## 7 Social Media

### Aims

7.1 This policy relates to the creation and management of Social Media profiles by the Parish Council.

7.2 The aim of this policy is to set down rules and regulations to ensure proper use of social media.

7.3 The aim is to use social media to increase community engagement with residents and to provide a modern method of communication to advertise events and other projects of the Parish Council.

### Management

7.4 Profiles will be created and managed solely by the Clerk. No Councillors will have access to the page for administration purposes.

7.5 Profiles will be set up using the Clerk's email address.

7.6 Only information regarding the Parish Council should be entered as part of any biography.

7.7 Accounts should only link to pages of local government organisations or organisations/causes relating to the Parish.

7.8 No religious or political views should be expressed on social media.

7.9 The logo will be used for the cover or profile picture.

7.10 Photographs and posts will be public.

7.11 social media will be maintained by the Clerk who will remove visitor posts which include:

- a) Abusive language content
- b) Which may cause offence to a specific group of people e.g. comments on a person's sexuality, race, or gender
- c) Which contain potentially libellous comments

7.12 If any points raised on social media are relevant and need to be discussed by the Council then the Clerk will liaise using social media where further information is required and report this at the next meeting or earlier if deemed necessary.

7.13 Event dates will be created for any Council event taking place.

7.14 Private messages will only be sent in response to anyone sending an initial private message to the Parish Council account. The response will ask the person to email the Council with the request for comment, and the office email will be provided.